

LETTER OF COMMENDATION

To results of work of Industrial Automation Systems LLC
(Insist Avtomatika LLC, Omsk city)
performed at facilities of Buzulukneft Oil and Gas Production Department,
Orenburgneft JSC, TNK-BP

During 2005-2008 Insist Avtomatika performed the following work:

- 2005-2006:
supply and commissioning of equipment manufactured by Insist Avtomatika:
automation system ISA-PPN-DSKM of oil heater PTB-10E for Pokrovskaya CPF,
Buzulukneft OGPD.
- 2007:
supply and commissioning of equipment manufactured by Insist Avtomatika:
automation system ISA-PPN-DSKM of oil heater PTB-10AE for Bobrovskaya
CPF, Buzulukneft OGPD.
- 2006-2008:
warranty and post-warranty maintenance of automation systems ISA-PPN-DSKM
of oil heaters and consultations offered for Customer's specialists.

Automation system ISA-PPN-DSKM of oil heaters was developed by Insist Avtomatika (Omsk city) in accordance with the requirements of the leading in Russian Federation oil heaters developer Saratovsky research and development centre of Neftemash JSC (Syzran city) and is now one of the leading systems in terms of functionality and equipment reliability. Additional benefit for future oil heaters operation is that these oil heaters were developed as functional and module ones.

ISA-PPN-DSKM manufactured and supplied by Insist Avtomatika has all required certificates and licenses. The system has proven to be highly-reliable, easy and convenient in operation. The whole system is highly ergonomic developed, available and easy to maintain and repair.

Insist Avtomatika flexible approach, effort to fully fulfill requirements of our specialists, high technical level of developments and high quality of services provided by the company including those concerning with warranty and post-warranty maintenance of supplied control systems shall be specially noted. The company develops new systems and implements modern and reliable automation equipment taking into account opinions of organizations using this equipment.

Our enterprise is pleased with cooperation with Insist Avtomatika and with quality of services and products provided by the company.

Considering our operational experience with Insist Avtomatika our enterprise is interested in expanding cooperation.

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